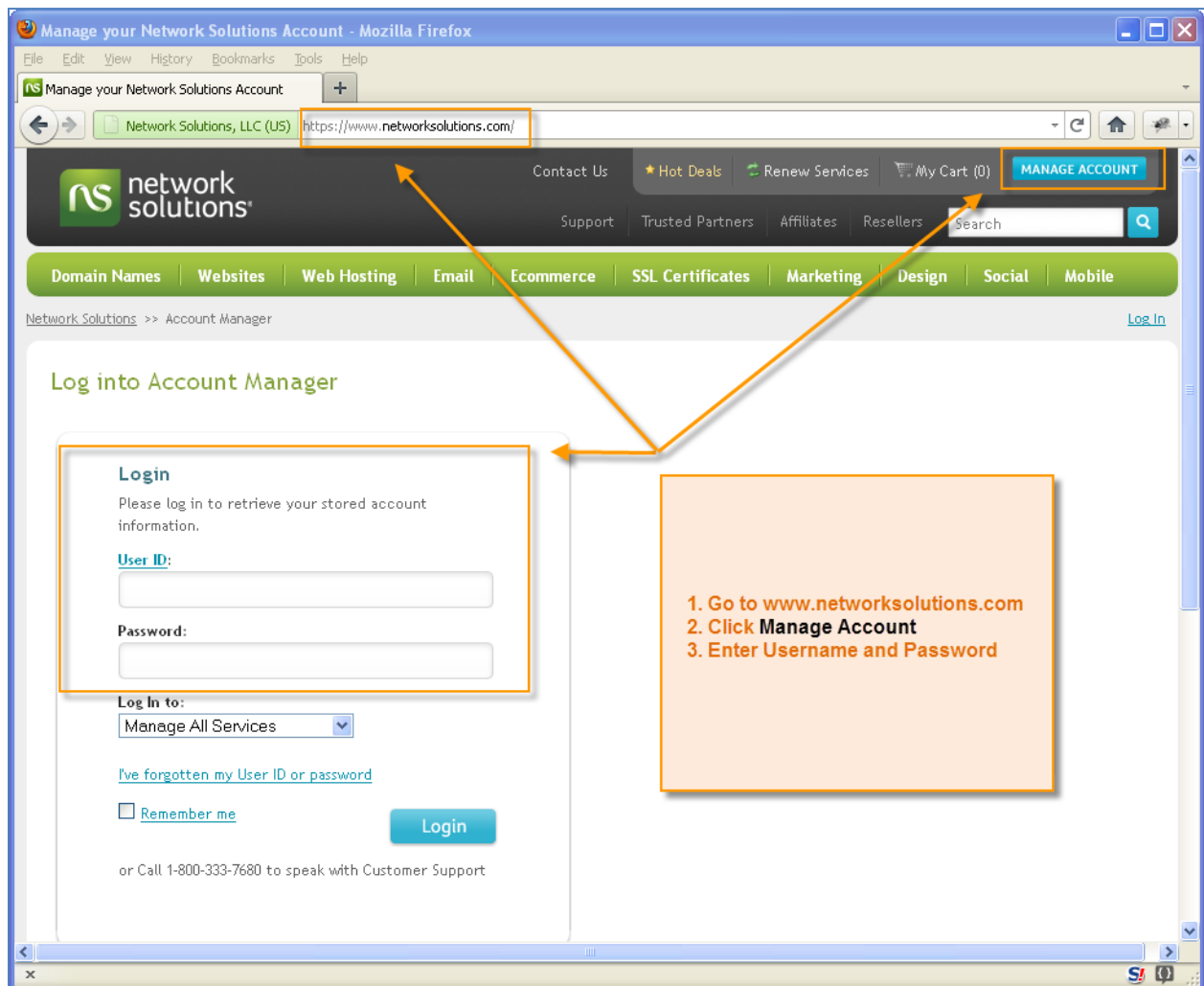


# Modify IP and CNAME entries – Network Solutions

This document will detail how to make changes to the records of a domain name hosted at Network Solutions so that it will point to an Emerald Connect Web site.

1. Go to [www.networksolutions.com](http://www.networksolutions.com)
  - a. Click “Manage Account”
  - b. In the fields provided enter the username and password
  - c. If those are not available, contact Network Solutions to secure the Username and Password (only the account owner can retrieve their Username and Password)

Image 1

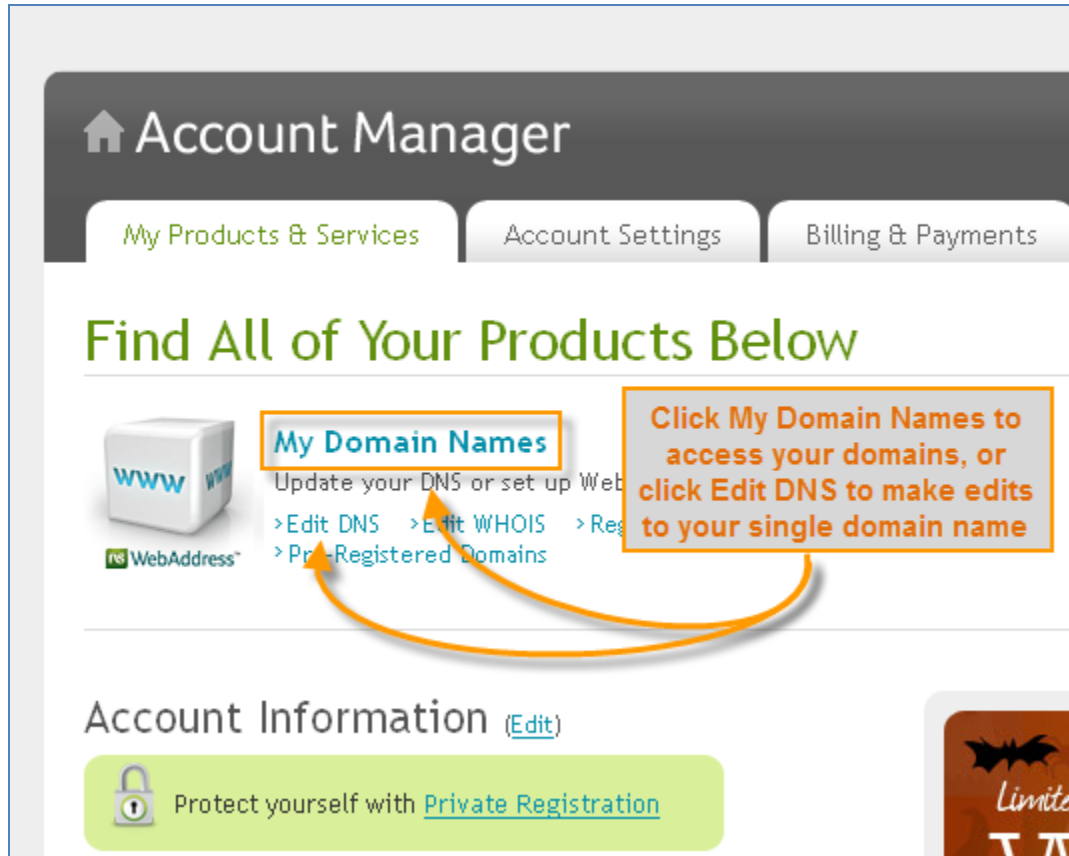


## Modify IP and CNAME entries – Network Solutions

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2. Once logged in, Go to My Domains there are multiple domains to chose from. If there is only one, then go to the Edit DNS link.

Image 2



# Modify IP and CNAME entries – Network Solutions

3. If there are multiple domains, click “Change Where Domain Points” to edit the Advanced Dns Records for that domain; otherwise, click “Edit Advanced DNS Records”.

Image 3

**Domain Names**

Help with Domain Names: ▾ How To ▾ Videos ▾ User Guides

### Manage testpfyfn.com View Domain Add-ons

By [pointing your domain name](#) to your desired location, you can determine exactly what visitors will see when they type your web address into their browser. You have several options when choosing where to point your domain.

**testpfyfn.com**  
currently points to

Standard Under Construction Page ([Edit](#))

[Change Where Domain Points](#)

**Need Help?** Learn more about [domain pointing](#).

You can choose to point your domain name to alternate locations including:

- [Under Construction Page](#)
- [Domain Name Server \(DNS\)](#)

[Edit Advanced DNS Records](#)  
Advanced DNS allows you to manage your DNS records (A, MX, CNAME, TXT and SRV Records).

**While this screen may look a bit different, depending upon the products and services you have with Network Solutions, There should be an "Edit Advanced DNS Records" option.**

### Domain Add-ons

Take your business to a new level with these additional products.

# Modify IP and CNAME entries – Network Solutions

4. Begin by Editing the A record.

Image 4

Update Advanced DNS for  
**testpfyn.com**

Choose this option if you want to use this domain with some Network Solutions services and some non-Network Solutions services. For example, you might continue to use Network Solutions email, but host your website elsewhere. Or, you can keep your Network Solutions website, but use a different provider for email.

Only advanced users should make updates to their Advanced DNS Manager.

**Please note:** Changes made to these Internet settings may cause you to lose access to your existing email and websites.

**IP Address (A Records)** ?

Host	TTL	Numeric IP
www	7200	209.62.20.200 Under construction Page
@ (None)	7200	209.62.20.200 Under construction Page
* (All Others)	7200	209.62.20.200 Under construction Page

First, edit the A record → Edit A Records

## Modify IP and CNAME entries – Network Solutions

5. Network Solutions usually starts with 3 records in the A record screen: a “**www**”, an “**@ (None)**” and a “**\*(All Others)**”.
  - a. Mark the “Delete” checkbox next to the “**www**” and the “**\*(All Others)**” records (see image 5A, below).
  - b. Next to the “**@ (None)**” add the number, 199.59.136.220
  - c. Click the “Continue” button to access the confirmation screen (see image 5B, below).

Image 5A

**Add/Edit IP Address (A Records)**

Currently Managing Domain : **testpfyfn.com**

Add new hosts and corresponding IP addresses using this form.

Host (Example: www)	TTL	Numeric IP (Example: 216.168.224.69)	Delete
<b>www</b> .testpfyfn.com	7200	209.62.20.200 Under construction Page	<input checked="" type="checkbox"/>
<b>@ (None)</b> .testpfyfn.com	7200	199.59.136.220 Under construction Page	<input type="checkbox"/>
<b>* (All Others)</b> .testpfyfn.com	7200	209.62.20.200 Under construction Page	<input checked="" type="checkbox"/>
<input type="text"/> .testpfyfn.com	7200	<input type="text"/>	<input type="checkbox"/>
<input type="text"/> .testpfyfn.com	7200	<input type="text"/>	<input type="checkbox"/>
<input type="text"/> .testpfyfn.com	7200	<input type="text"/>	<input type="checkbox"/>

## Modify IP and CNAME entries – Network Solutions

Image 5B

### Add/Edit IP Address (A Records)

Currently Managing Domain : **testpfyfn.com**

Add new hosts and corresponding IP addresses using this form.

Host (Example: www)	TTL	Numeric IP (Example: 216.168.224.69)	Delete
<b>www</b> .testpfyfn.com	7200	209.62.20.200 Under construction Page	<input checked="" type="checkbox"/>
<b>@ (None)</b> .testpfyfn.com	7200	199.59.136.220 Under construction Page	<input type="checkbox"/>
<b>* (All Others)</b> .testpfyfn.com	7200	209.62.20.200 Under construction Page	<input checked="" type="checkbox"/>
<input type="text"/> .testpfyfn.com	7200	<input type="text"/>	<input type="checkbox"/>
<input type="text"/> .testpfyfn.com	7200	<input type="text"/>	<input type="checkbox"/>
<input type="text"/> .testpfyfn.com	7200	<input type="text"/>	<input type="checkbox"/>

[Add more A records](#)

**Scroll to the bottom and select "Continue"**

## Modify IP and CNAME entries – Network Solutions

6. The next screen will display the changes. One set of lines will show what will be deleted, the other will show what will be added.
  - a. Double check the entries
  - b. Click the “Save Changes” button to submit the changes

Image 6

**Confirm Your Request**

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**Confirm DNS Changes**

Currently managing domain : **testpfyfn.com**

Click continue to confirm the following changes. **Changes may take up to 24 hours to update throughout the Internet.**

Note: If you have recently moved your DNS back to Network Solutions, it may initially take 24 - 36 hours for your DNS to update throughout the internet.

**List of requested changes:**

**A Records Requested to Delete:**

Host	TTL	Numeric IP	
www	7200	209.62.20.200	<b>To be Deleted</b>
		Under construction Page	
@ (None)	7200	209.62.20.200	
		Under construction Page	
* (All Others)	7200	209.62.20.200	
		Under construction Page	

**A Records Requested to Add:**

Host	TTL	Numeric IP	
@ (None)	7200	199.59.136.220	<b>To be Added</b>

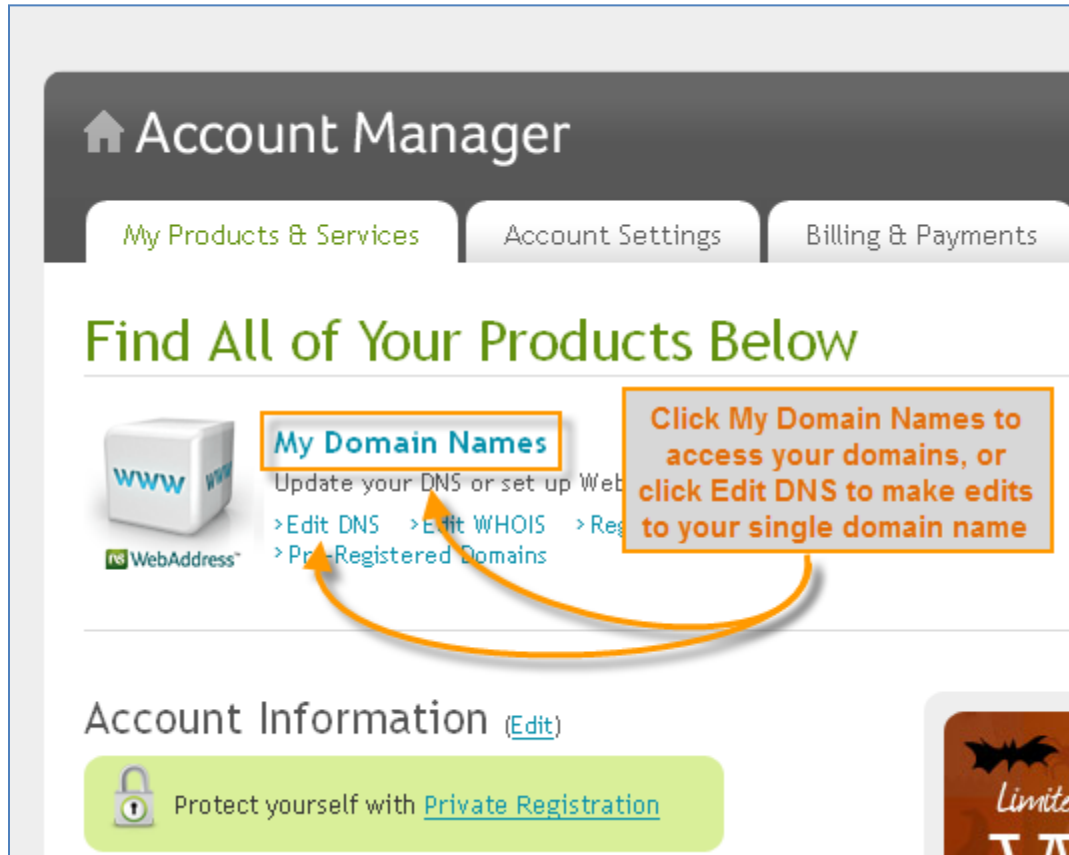
**CONFIRM!**

## Modify IP and CNAME entries – Network Solutions

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7. Next we need to add the CNAME record.
  - a. Click “Manage Account” at the top right of the screen to go back to the home screen.
  - b. As before, click “My Domain Names”, if there are multiple domains, or “edit DNS” if there is only one domain name.

Image 7





## Modify IP and CNAME entries – Network Solutions

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8. Click “Edit CNAME Records”

Image 8



## Modify IP and CNAME entries – Network Solutions

9. Make the changes as viewable in image 9, below
  - a. Add WWW beneath the Column labeled “Alias”
  - b. Click the radio (circle) button next to the same line, under the column labeled “Other Host”
  - c. In the text box to the right of the radio (circle) button, enter RD230.EMERALDHOST.NET
  - d. Click “Continue” to access the confirmation screen

Image 09A

**Add/Edit Host Aliases (CNAME Records)**

Currently managing domain: **testpfyn.com**

Edit or create alias names for existing Internet host records using this form.

Alias	TTL	Refers to Host Name	Other Host	Delete
www	7200	<input type="radio"/> Select	rd230.emeraldhost.net	<input type="checkbox"/>
	7200	<input checked="" type="radio"/> Select		<input type="checkbox"/>
				<input type="checkbox"/>
				<input type="checkbox"/>
	7200	<input checked="" type="radio"/> Select		<input type="checkbox"/>

[Add more CNAME records](#)

Click "Continue" to confirm the changes

Cancel >> Continue >>

## Modify IP and CNAME entries – Network Solutions

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10. Note the potential error message in Image 10, below
  - a. Should you get this message, then you have encountered a bug with the Network Solutions Interface. This error seems to be related to an issue with their system after one set of records have already been changed (remember we just changed the IP number)
  - b. Log out of your account and return after 10 or 15 minutes.
  - c. Go back to See **Step 7**, above and try again.

Image 10

The screenshot shows a web interface titled "Add/Edit Host Aliases (CNAME Records)". At the top, it says "Currently managing domain: testpfyfn.com" and "Edit or create alias names for existing Internet host records using this form." Below this is a table with columns: "Alias", "TTL", "Refers to Host Name", "Other Host", and "Delete".

Alias	TTL	Refers to Host Name	Other Host	Delete
<input type="text" value="www"/>	<input type="text" value="7200"/>	<input type="radio"/> Select <input type="text" value=""/>	<input checked="" type="radio"/> <input type="text" value="rd230.emeraldhost.ne"/>	<input type="checkbox"/>
<input type="text" value=""/>	<input type="text" value="7200"/>	<input checked="" type="radio"/> Select <input type="text" value=""/>	<input type="radio"/> <input type="text" value=""/>	<input type="checkbox"/>

An error message is displayed in a red box: "An A record already exists for the entered Alias." To the right of this message is the word "ERROR" in red. At the bottom of the interface are "Cancel »" and "Continue »" buttons.

## Modify IP and CNAME entries – Network Solutions

11. After successfully making the change with no error message, the screen below is what should be viewable.
  - a. It details the changes that are about to be made
  - b. Click the “Save Changes” button to confirm the changes.

Image 12

**Confirm Your Request**

**Confirm DNS Changes**

Currently managing domain : **testfyfn.com**

Click continue to confirm the following changes. **Changes may take up to 24 hours to update throughout the Internet.**

Note: If you have recently moved your DNS back to Network Solutions, it may initially take 24 - 36 hours for your DNS to update throughout the internet.

**List of requested changes:**

**CNAME Records Requested to Add:**

Alias	TTL	Refers to Host Name	To be Added
www	7200	rd230.emeraldhost.net	

**Cancel »** **Save Changes »** **CONFIRM!**

12. Note that all of these changes may take up to 24 hours, according to Network Solution’s documentation.
13. The changes have been successfully made.